



Frequently Asked Questions about moving to 3DEXPERIENCE CATIA

1. How long does it take to get up and running with 3DEXPERIENCE CATIA?

The upgrade process from CATIA V5 typically takes a day. [Contact our experts](#) to get a personalized evaluation.

2. What are the hardware, software and network requirements for 3DEXPERIENCE CATIA?

Hardware and software requirements are the same as for any typical CAD application. Specific network requirements depend on the number of users accessing the 3DEXPERIENCE platform and on each customer's usage.

As with any graphics-intensive application, a better graphics card will deliver better processing speed. Please don't hesitate to consult our technical team for further details.

3. Is there any training or onboarding available to help make the switch?

Yes! When your team moves from CATIA V5 to 3DEXPERIENCE CATIA, they'll get access to training courses and onboarding so they can master the new interface.

Further advanced training on specific skillsets is available in our [education offers](#).

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4. I recently bought CATIA V5 seats. Will my investment be lost if I move to 3DEXPERIENCE CATIA?

We're very glad you chose CATIA for your design needs! We provide special offers to deliver a higher ROI on our solutions and support your migration from V5 to 3DEXPERIENCE. Get in touch with our experts to find out how we can help.

5. Will I be charged for upgrades and new releases?

You will never be charged for any upgrades or new releases in 3DEXPERIENCE CATIA as long as your subscription is active! As for other SaaS solutions, we run regular maintenance and upgrades which entail limited downtime. Your subscription includes upgrades and new releases for all your Dassault Systèmes SaaS applications.

6. Is it safe to use 3DEXPERIENCE CATIA?

Yes, cybersecurity and data security are extremely important to Dassault Systèmes. We have designed 3DEXPERIENCE CATIA to be more secure than many on-premises solutions, with robust DRP / BCP (Data Recovery Plans and Business Continuity Plans).

Our 3DEXPERIENCE platform on the cloud and all the solutions that run in the 3DEXPERIENCE, including CATIA, are monitored 24/7 by our cybersecurity experts. We apply multiple security controls at the application and platform level, using best practices based on OWASP and NIST.

For further information, please refer to our [Cloud Security Whitepaper](#).

7. My team works in multiple locations. Can they all use 3DEXPERIENCE CATIA?

As long as bandwidth is sufficient, each of your team members can access applications and data from anywhere in 3DEXPERIENCE CATIA, working on the same continuously updated data. You can work from the same office, or from different locations around the world with no interruptions or handoffs.

Team members can also take their work with them when they travel. Some of our users like to work in 3DEXPERIENCE CATIA on the train on the way to the office or take designs with them to meetings with investors or clients.

Multiple language options are available for global users.

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8. My business already has its own IT infrastructure and resources (servers, admin, database...). Why should I move to 3DEXPERIENCE CATIA?

Many of our SaaS customers do have their own IT infrastructure. The main benefit of adopting our SaaS solutions is that it speeds up their product development process. For instance, in the 3DEXPERIENCE platform on the cloud, they can connect CAD and PLM from end-to-end, collaborate seamlessly with their global supply chain, quickly deploy new applications, or dramatically accelerate their design cycle time with capabilities like simulation-driven design.

Most importantly, for many customers, our SaaS solutions offer a lower Total Cost of Ownership, thanks in part to back-end storage and backup infrastructure. Our SaaS solutions are designed to be more secure than many on-premises solutions, including DRP (Disaster Recovery Plans) and BCP (Business Continuity Plans) to a higher standard than what many businesses could achieve when running their own cybersecurity.

Finally, with our SaaS solutions, you're always using the latest release, with the most up-to-date features, with no upgrade charges for the lifetime of your subscription.

9. Are 3DEXPERIENCE CATIA and 3DEXPERIENCE platform on the cloud available in different language options?

Yes! 3DEXPERIENCE CATIA and the 3DEXPERIENCE platform on the cloud are available in English, French, German, Chinese and Japanese.

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10. How can I purchase 3DEXPERIENCE CATIA and the 3DEXPERIENCE platform?

3DEXPERIENCE CATIA is a SaaS solution available through a subscription model. Purchasing seats provides access to both CATIA applications and the 3DEXPERIENCE platform on the cloud for a specific period, following which you can choose whether or not to renew your subscription. Subscription costs vary depending on the applications and computing resources you need. This will help us improve Total Cost of Ownership (TCO) for our customers and gives you more flexibility in your business operations.

Additional solutions and applications, like ICEM Surf, xGenerativeDesign, multi-physics simulation, can easily be added when you need them.

For some applications requiring intensive computing resources, like rendering and simulation, we offer cost-effective cloud credits, so customers only pay for what they need.

Get started with 3DEXPERIENCE CATIA
Contact our experts for a demo or to learn more.



Our 3DEXPERIENCE® platform powers our brand applications, serving 11 industries, and provides a rich portfolio of industry solution experiences.

Dassault Systèmes, the 3DEXPERIENCE Company, is a catalyst for human progress. We provide business and people with collaborative virtual environments to imagine sustainable innovations. By creating 'virtual experience twins' of the real world with our 3DEXPERIENCE platform and applications, our customers push the boundaries of innovation, learning and production.

Dassault Systèmes' 20,000 employees are bringing value to more than 270,000 customers of all sizes, in all industries, in more than 140 countries. For more information, visit 3ds.com.



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As the largest Platinum partner in North America, Inceptra is dedicated to Dassault Systèmes' product development software portfolio, complementary solutions, and related services, including training, implementation, integration, support, consulting, and automation services. For more information, please visit [Inceptra.com](https://inceptra.com).

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